AMENDMENTS TO THE CLAIMS

Please amend the claims as follows.

1. — 27. (Canceled)

28. (New) A method of providing help information for a tax software application having a plurality of user interface screens, the method comprising:

    determining, by a hardware processor and during a current session of the tax software application, an application context of the tax software application displayed to a user, wherein the application context comprises a user interface screen of the plurality of user interface screens;

    retrieving, by the hardware processor and during the current session, a plurality of database entries corresponding to the application context and identifying a plurality of help files accessed by the user during a previous session of the tax software application;

    assigning, by the hardware processor and during the current session, a plurality of priority values to the plurality of help files, wherein assigning the plurality of priority values comprises:

        accessing a user profile in the tax software application for the user,

        identifying an itemized income tax deduction of the user from the user profile,

        identifying a first help file of the plurality of help files corresponding to the itemized tax deduction of the user, and

        assigning a first priority value to the first help file and a second priority value to a second help file of the plurality of help files, wherein the first priority value exceeds the second priority value in response to the first help file corresponding to the itemized income tax deduction of the user; and

    presenting, by the hardware processor and during the current session, the plurality of help files to the user according to the plurality of priority values.

29. (New) The method of claim 28, further comprising:

    receiving a user navigation request to navigate to the user interface, wherein the application context is determined in response to the user navigation request, and wherein the user interface is a webpage.

30. (New) The method of claim 28, wherein assigning the plurality of priorities further comprises:

    identifying an occupation of the user from the user profile;

    identifying a third help file of the plurality of help files corresponding to the occupation; and

    assigning a third priority value to the third help file and a fourth priority value to a fourth help file of the plurality of help files, wherein the third priority value exceeds the fourth priority value in response to the third help file corresponding to the occupation of the user.

31. (New) The method of claim 28, wherein assigning the plurality of priorities further comprises:

    identifying a marital status of the user from the user profile;

    identifying a third help file of the plurality of help files corresponding to the martial status of the user; and

    assigning a third priority value to the third help file and a fourth priority value to a fourth help file of the plurality of help files, wherein the third priority value exceeds the fourth priority value in response to the third help file corresponding to the marital status of the user.

32. (New) The method of claim 28, wherein assigning the plurality of priorities further comprises:

    identifying, from the plurality of database entries, a presentation order of the plurality of help files during the previous session;

    identifying an initial help file and a final help file in the presentation order; and

    reversing the presentation order by assigning a third priority value to the final help file and a fourth priority value to the initial help file, wherein the third priority value exceeds the fourth priority value.

33. (New) The method of claim 28, further comprising:

> receiving, during the previous session, a valid input from the user for the application context; and

> identifying a third help file displayed to the user immediately before receiving the valid input,

> wherein assigning the plurality of priorities further comprises assigning the third help file a third priority value and a fourth help file a fourth priority value, and

> wherein the third priority value exceeds the fourth priority value in response to the third help file being displayed immediately before receiving the valid input.

34. (New) The method of claim 28, wherein presenting the plurality of help files comprises:

> displaying, within the user interface, a plurality of web links corresponding to the plurality of help files in an order defined by the plurality of priorities.

35. (New) The method of claim 28, wherein presenting the plurality of help files comprises:

> accessing a database entry of the plurality of database entries corresponding to the first help file of the plurality of help files;

> identifying, from the database entry, a presentation mode used during the previous session to present the first help file to the user; and

> presenting, during the current session, the first help file to the user in the presentation mode recorded by the database entry.

36. (New) A computer readable storage medium having computer readable program code embodied therein, the computer readable program code adapted to, when executed by a hardware processor, implement a method of providing help information for a tax software application having a plurality of user interface screens, the method comprising:

determining, during a current session of the tax software application, an application context of the tax software application displayed to a user, wherein the application context comprises a user interface screen of the plurality of user interface screens;

retrieving, during the current session, a plurality of database entries corresponding to the application context and identifying a plurality of help files accessed by the user during a previous session of the tax software application;

assigning, during the current session, a plurality of priority values to the plurality of help files, wherein assigning the plurality of priority values comprises:

accessing a user profile in the tax software application for the user,

identifying an itemized income tax deduction of the user from the user profile,

identifying a first help file of the plurality of help files corresponding to the itemized tax deduction of the user, and

assigning a first priority value to the first help file and a second priority value to a second help file of the plurality of help files, wherein the first priority value exceeds the second priority value in response to the first help file corresponding to the itemized income tax deduction of the user; and

presenting, during the current session, the plurality of help files to the user according to the plurality of priority values.

37. (New) The computer readable storage medium of claim 36, the method further comprising:

receiving a user navigation request to navigate to the user interface, wherein the application context is determined in response to the user navigation request, and wherein the user interface is a webpage.

38. (New) The computer readable storage medium of claim 36, wherein assigning the plurality of priorities further comprises:

    identifying an occupation of the user from the user profile;

    identifying a third help file of the plurality of help files corresponding to the occupation; and

    assigning a third priority value to the third help file and a fourth priority value to a fourth help file of the plurality of help files, wherein the third priority value exceeds the fourth priority value in response to the third help file corresponding to the occupation of the user.

39. (New) The computer readable storage medium of claim 36, wherein assigning the plurality of priorities further comprises:

    identifying a marital status of the user from the user profile;

    identifying a third help file of the plurality of help files corresponding to the marital status of the user; and

    assigning a third priority value to the third help file and a fourth priority value to a fourth help file of the plurality of help files, wherein the third priority value exceeds the fourth priority value in response to the third help file corresponding to the marital status of the user.

40. (New) The computer readable storage medium of claim 36, wherein assigning the plurality of priorities further comprises:

    identifying, from the plurality of database entries, a presentation order of the plurality of help files during the previous session;

    identifying an initial help file and a final help file in the presentation order; and

    reversing the presentation order by assigning a third priority value to the final help file and a fourth priority value to the initial help file, wherein the third priority value exceeds the fourth priority value.

41. (New) The computer readable storage medium of claim 36, the method further comprising:

  receiving, during the previous session, a valid input from the user for the application context; and

  identifying a third help file displayed to the user immediately before receiving the valid input,

  wherein assigning the plurality of priorities further comprises assigning the third help file a third priority value and a fourth help file a fourth priority value, and

  wherein the third priority value exceeds the fourth priority value in response to the third help file being displayed immediately before receiving the valid input.

42. (New) The computer readable storage medium of claim 36, wherein presenting the plurality of help files comprises:

  displaying, within the user interface, a plurality of web links corresponding to the plurality of help files in an order defined by the plurality of priorities.

43. (New) The computer readable storage medium of claim 36, wherein presenting the plurality of help files comprises:

  accessing a database entry of the plurality of database entries corresponding to the first help file of the plurality of help files;

  identifying, from the database entry, a presentation mode used during the previous session to present the first help file to the user; and

  presenting, during the current session, the first help file to the user in the presentation mode recorded by the database entry.

44. (New) A computer system, comprising:

a hardware processor;

a physical memory operatively connected to the hardware processor; and

a plurality of software instructions stored in the physical memory and comprising
functionality, when executed by the hardware processor, to implement a method
of providing help information for a tax software application having a plurality of
user interface screens, the method comprising:

determining, during a current session of the tax software application, an
application context of the tax software application displayed to a user,
wherein the application context comprises one of a plurality of user
interface screens of the tax software application;

retrieving, during the current session, a plurality of database entries
corresponding to the application context and identifying a plurality of
help files accessed by the user during a previous session of the tax
software application;

assigning, by the hardware processor and during the current session, a plurality
of priority values to the plurality of help files, wherein assigning the
plurality of priority values comprises:

accessing a user profile in the tax software application for the user,

identifying an itemized income tax deduction of the user from the user
profile,

identifying a first help file of the plurality of help files corresponding
to the itemized tax deduction of the user, and

assigning a first priority value to the first help file and a second
priority value to a second help file of the plurality of help files,
wherein the first priority value exceeds the second priority
value in response to the first help file corresponding to the
itemized income tax deduction of the user; and

presenting, during the current session, the plurality of help files to the user
according to the plurality of priority values.

45. (New) The computer system of claim 44, the method further comprising:

    receiving a user navigation request to navigate to the user interface, wherein the application context is determined in response to the user navigation request, and wherein the user interface is a webpage.

46. (New) The computer system of claim 44, wherein assigning the plurality of priorities further comprises:

    identifying an occupation of the user from the user profile;

    identifying a third help file of the plurality of help files corresponding to the occupation; and

    assigning a third priority value to the third help file and a fourth priority value to a fourth help file of the plurality of help files, wherein the third priority value exceeds the fourth priority value in response to the third help file corresponding to the occupation of the user.

47. (New) The computer system of claim 44, wherein assigning the plurality of priorities further comprises:

    identifying a marital status of the user from the user profile;

    identifying a third help file of the plurality of help files corresponding to the marital status of the user; and

    assigning a third priority value to the third help file and a fourth priority value to a fourth help file of the plurality of help files, wherein the third priority value exceeds the fourth priority value in response to the third help file corresponding to the marital status of the user.

48. (New) The computer system of claim 44, wherein assigning the plurality of priorities further comprises:

    identifying, from the plurality of database entries, a presentation order of the plurality of help files during the previous session;

    identifying an initial help file and a final help file in the presentation order; and

    reversing the presentation order by assigning a third priority value to the final help file and a fourth priority value to the initial help file, wherein the third priority value exceeds the fourth priority value.

49. (New) The computer system of claim 44, further comprising:

    receiving, during the previous session, a valid input from the user for the application context; and

    identifying a third help file displayed to the user immediately before receiving the valid input,

    wherein assigning the plurality of priorities further comprises assigning the third help file a third priority value and a fourth help file a fourth priority value, and

    wherein the third priority value exceeds the fourth priority value in response to the third help file being displayed immediately before receiving the valid input.

50. (New) The computer system of claim 44, wherein presenting the plurality of help files comprises:

    displaying, within the user interface, a plurality of web links corresponding to the plurality of help files in an order defined by the plurality of priorities.

51. (New) The computer system of claim 44, wherein presenting the plurality of help files comprises:

    accessing a database entry of the plurality of database entries corresponding to the first help file of the plurality of help files;

    identifying, from the database entry, a presentation mode used during the previous session to present the first help file to the user; and

    presenting, during the current session, the first help file to the user in the presentation mode recorded by the database entry.